DeKalb County, IL Resource Directory



Family Service Agency of DeKalb County

1325 Sycamore Road, DeKalb, IL 60115

(815) 758-8616 | www.fsadekalbcounty.org

Since 1956, Family Service Agency has provided counseling, education, mentoring, advocacy, and other essential services to DeKalb County residents. FSA is home to five unique social service programs: Children's Advocacy Center, School-Based & Youth Programming, Center for Counseling, Senior Services, and Community Action Program.



This directory has been created for your use by Family Service Agency's Community Programs employees and interns. These programs are funded in part by the Community Service Block Grant through the State of Illinois Department of Commerce and Economic Opportunity.

Due to the ever-evolving service environment of our community, this directory may not have all current assistance information. We welcome any additions, corrections, and suggestions to be sent to us by email at CAP@fsadekalbcounty.org.



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FAMILY SERVICE AGENCY	
Program	Overview
Children's Advocacy Center	Neutral, third-party hub whose purpose is coordinating services and safe, child-sensitive to children and their non-offending family members. The CAC also provides evidence-based, age-appropriate prevention education to youth and adults in the DeKalb County community.
School-Based & Youth	Aims to implement mental health and social-emotional learning (SEL) services in schools and the community by
Programming	creating an environment that promotes emotional well-being and academic success.
Center for Counseling	Offers individual, group, family, and couple counseling for a variety of mental health concerns for all ages, one of the few counseling agencies in the County to accept Medicaid and Medicare.
Senior Services	Operates four senior activity centers, known as Club 55, for adults 55 and above to help aging adults maintain physical, emotional, and social wellness. Club 55 combines therapeutic recreation, socialization, physical and mental stimulation, and health education to reinforce dignity and self-worth.
Community Action Program	Strives to help low-income families achieve and maintain their highest level of self-sufficiency by providing
	education, advocacy, financial assistance, and other anti-poverty programs.

HOTLINES	Phone	Purpose		
ALWAYS DIAL 911 IN AN	ALWAYS DIAL 911 IN AN EMERGENCY			
United Way 211	211	Call 24/7 for confidential information about housing, food, clothing, legal aid, counseling, utility assistance, volunteer opportunities, and more.		
National Suicide Lifeline	988	Call 24/7 to talk to a trained professional if you or someone you know is struggling with mental health.		
Safe Passage	815-756-5228	Call 24/7 for confidential support for domestic violence, sexual assault, abuse, shelter, counseling, and orders of protection.		
Child Abuse Hotline	800-252-2873	Call 24/7 to report suspected child abuse or neglect.		
Adult Protective Services	815-758-6550	Call 24/7 to report suspected elder abuse, neglect, or financial exploitation.		





WARMING & COOLING CENTERS	
Organization	Phone
Call before going to check operati	ing hours
DeKalb Park District	815-758-6663
DeKalb Public Library	815-756-9568
Unitarian Universalist	815-217-8235
DeKalb Salvation Army	815-756-4308
Christ Community Church	815-787-6161
Hope Haven	815-758-5765

TOWN INFORMATION				
Town	Zip Code	Police Department	Library	Post Office
DeKalb	60115	815-748-8400	309 Oak Street	600 E. Lincoln Hwy
Cortland	60112	815-756-2558	63 S. Somonauk Rd	50 S. Somonauk Rd
Genoa	60135	815-784-2526	240 W. Main St	705 Pearson Dr
Hampshire	60140	847-683-2240	109 S. State St	196 Washington Ave
Hinckley	60520	815-286-7465	100 Maple St	557 E. Lincoln Hwy
Kingston	60145	815-895-7260	126 Main St	430 E. Railroad St
Kirkland	60146	815-522-3315	513 Main St	508 Main St
Lee	60530	815-895-7260	N/A	100 E. Lee Rd
Malta	60150	815-895-7260	203 Adams St	403 E. Adams St
Maple Park	60151	815-895-7260	302 Willow St	321 Main St
Sandwich	60548	815-786-7261	925 S. Main St	22 N. Eddy St
Shabbona	60550	815-895-7260	108 W. Comanche Ave	206C W. Comanche Ave
Somonauk	60552	815-895-7260	700 E. Lasalle St	115 N. Gage St
Sycamore	60178	815-895-2123	103 E. State St	104 E. State St
Waterman	60556	815-264-3574	110 S. Elm St	105 N. Elm St





SCHOOL DISTRICTS		
District	Phone	Community(s) Served
DeKalb County Regional Office of Education	(815) 217-0460	All DeKalb County schools
Genoa-Kingston 424	(815) 784-6222	Genoa, Kingston
Indian Creek 425	(815) 824-2197	Shabbona, Waterman, Lee, Paw Paw
Indian Valley Vocational Center	(815) 786-9873	Sandwich, Indian Creek, Plano, Yorkville, Newark, Hinckley, Big Rock
Camelot	(815) 787-4144	Referred by school district
Hiawatha 426	(815) 824-2197	Kirkland, Fairdale, Irene
Sycamore 427	(815) 899-8103	Sycamore, Maple Park, Cortland, Clare, Genoa
Somonauk 432	(815) 489-2315	Somonauk, Northville, Franks
Sandwich 430	(815) 786-2187	Sandwich, Millington
DeKalb 428	(815) 754-2350	DeKalb, Malta, Cortland, Elva, Afton Center
Hinckley-Big Rock 429	(815) 285-7578	Hinckley, Big Rock
Kishwaukee Education Consortium	(815) 825-2000	DeKalb, Genoa, Kingston, Hiawatha, Rochelle, Sycamore, Indian
		Creek, Somonauk, Hinckley, Big Rock, Sandwich
St. Mary DeKalb	(815) 756-7905	DeKalb
St. Mary Sycamore	(815) 895-5215	Sycamore

ANIMALS (HOSPITALS,		
CLINICS, ADOPTIONS,		
SHELTERS, ETC.)		
Organization	Phone	Services & Hours
ASPCA Animal Poison	(888) 426-4433	The ASPCA Animal Poison Control Center provides 24/7 assistance for animal poison
<u>Control</u>		emergencies. Pet owners who suspect their pet has ingested a potentially toxic substance
		are encouraged to call immediately for expert guidance and support.
Bethany Animal Hospital	(815) 239-6938	Bethany Animal Hospital offers a comprehensive range of services, including preventative
		care, diagnostic and surgical procedures, exotic pet medicine, and a canine rehabilitation
		center. The hospital accepts same-day urgent care appointments and provides free nutrition
		counseling.
		Hours:
		Mon, Wed, Thurs: 7:30am-7:30pm Tues: 7:30am-12:00pm & 2:00pm-6:00pm
		Fri: 7:30am-5:30pm Sat: 8:00am-1:00pm Sun: Closed





Emergency Veterinary	(321) 655-7700	Services: Emergency Vet Services of Fox Valley offers compassionate and affordable after-
Services of Fox Valley	,	hours care for pets when routine care providers are unavailable. Serving over 3,000 patients
		annually, their team of veterinarians brings over 90 years of combined experience. They are
		dedicated to providing thorough evaluations, addressing all questions, and finding optimal
		treatment solutions that balance medical needs with financial considerations.
		Hours: Mon-Fri: 6:00pm-8:00am Sat: Noon to Open Sun: Open to 8am
Prairie View Animal Hospital	(815) 756-9976	Prairie View Animal Hospital provides a wide array of services, including diagnostic and
		therapeutic care, surgical procedures, anesthesia, radiology, electrocardiography, dentistry,
		microchipping, pharmacy services, flea control, dietary and behavior counseling, bathing,
		and emergency care.
		Hours:
		Mon, Wed, Fri: 8:00am-5:00pm Tues, Thurs: 8:00am-7:00pm
		Sat: 8:00am-12:00pm Sun: Closed
DeKalb County Animal	(815) 748-2427	DeKalb County Animal Control handles investigations into nuisance complaints,
<u>Control</u>		allegations of animal cruelty or neglect, and reports of stray, roaming, injured,
		dangerous, or biting animals. Stray dogs are taken to Malta Veterinary Clinic or
		Sandwich Veterinary Hospital, depending on their location. For after-hours
		concerns, contact local police to reach Animal Control.
TAILS Humane Society	(815) 758-2457	TAILS Humane Society offers a range of services, including pet adoption, a spay/neuter clinic,
		dog training, and assistance with lost and found pets. They also provide pet surrender
		services, microchipping, and support for farm cats. Additional programs include fostering, as
		well as boarding for individuals temporarily residing within Hope Haven or Safe Passage.
Barn on Baseline	(815) 784-5924	Barn on Baseline provides a variety of services including pet adoption, dog and cat boarding,
		grooming, doggie daycare, and dog training. They also offer boarding for individuals
		temporarily residing within Hope Haven or Safe Passage.
Spay Illinois	(630) 961-8000	Spay Illinois offers low-cost spay/neuter services for dogs, cats, and feral/barn cats.
		Additional services include nail trims, sedatives, microchipping, e-collars, vaccinations,
		heartworm treatment, parasite prevention, rabies tags, and dental care. Financial assistance
		is available for LINK/EBT recipients.





CITIZENSHIP & IMMIGRATION Organization	Phone	Services
Illinois Welcoming Center	(312) 793-7120	The Illinois Welcoming Center serves as a comprehensive service hub dedicated to the integration of immigrants and refugees in Illinois. Its innovative model is designed to eliminate systemic barriers, facilitating easier access to state services for immigrants.
Community Action Program	(815) 758-8616	FSA's Community Action Program aims to enhance access to opportunities for low-income individuals and families in DeKalb County. By offering education and empowering clients with effective community resources, the program supports self-sufficiency and household stability. Services include case management, employment-related support, assistance with government benefit applications, information and referral services, food pantries, and financial assistance and literacy programs.
Farmworker & Landscaper Advocacy Project	(888) 451-3527	FLAP provides justice and legal representation for H-2A agricultural workers, H-2B forestry workers, and victims of battery, extreme cruelty, sexual assault, or human trafficking. Specializing in supporting low-wage workers, particularly within the Latino community, FLAP focuses on advocating for very low-wage laborers and their families, regardless of their worker classification.
DeKalb County Regional Office of Education: McKinney Vento Services	(815) 217-0460	DeKalb County ROE McKinney-Vento supports children and youth experiencing homelessness as defined by the McKinney-Vento Act. This includes those who are recent migrants, sharing housing due to loss of housing or economic hardship, staying in motels or campgrounds, living in shelters or transitional housing, or sleeping in cars, parks, abandoned buildings, or substandard housing. Services provided under this program include: Access to free, appropriate public education Immediate school enrollment, even without usual enrollment documents Transportation to and from school School supplies and clothing Free breakfast and lunch Access to after-school clubs and sports
DeKalb Migrant Aid	N/A	DeKalb Migrant Aid is a coalition dedicated to supporting migrants in DeKalb County. They offer referrals to essential services like housing, healthcare, education, and legal aid, aiming to create a welcoming community for migrants.





DISABILITY SERVICES Organization	Phone	Services
DHS Department of Rehabilitation Services (DHS)	(815) 758-2471	The Division of Rehabilitation Services (DRS) collaborates with individuals with disabilities and their families to support informed decision-making and promote full community participation. Their focus is on facilitating opportunities in employment, education, and independent living.
Equip for Equality	(312) 341-0022	Equip for Equality is dedicated to protecting the civil and human rights of people with disabilities. Their primary goal is achieved through self-advocacy assistance, legal services, public policy advocacy, monitoring, and training.
NIU Disability Resource Center	(815) 753-1303	The NIU Disability Resource Center is dedicated to providing reasonable and appropriate accommodations for students and the campus community. Their services include exam accommodations, classroom adjustments, reformatting of course materials, and adaptive technology. The center promotes self-advocacy and communication skills, helping students build collaborative relationships with faculty and staff. They also work closely with faculty and departmental staff to ensure that accommodations are clearly understood and effectively implemented.
Kishwaukee Special Recreation Association	(779) 777-7285	KSRA provides year-round Recreation Therapy for individuals with special needs, enhancing their quality of life through community leisure activities. They collaborate with Park District staff to integrate participants into existing programs and offer specialized programming of their own.
Opportunity House	(815) 895-5108	Opportunity House provides a range of services, including 24-hour residential care, supported community living, community and sheltered employment, developmental training, recreational activities, and participation in Special Olympics.
ParaTransit	(815) 420-5500	ParaTransit, offered by the City of DeKalb, provides ADA paratransit and non-emergency medical transportation (NEMT) services through a shared ride, door-to-door program with specialized vehicles. This service is designed for individuals who cannot use regular bus routes due to disabilities or other limitations. ParaTransit offers door-to-door transportation within the DeKalb Urbanized Area, while NEMT is available for eligible individuals needing transportation to specialist medical appointments within a 35-mile radius of DeKalb.
RAMP	(815) 756-3202	RAMP has a deep understanding of the needs and solutions required to enhance the lives of people with disabilities. Comprising a dedicated and compassionate team, RAMP equips consumers with the tools and support necessary to navigate their lives both now and in the future. By learning to manage daily activities alongside their disabilities, individuals are empowered to explore all possibilities and achieve their fullest potential.





DISCRIMINATION SERVICES Organization	Phone	Services
American Civil Liberties Union	(312) 201-9740	The ACLU achieves its mission through litigation, lobbying, and public education on a wide range of civil liberties issues. Renowned for its advocacy, the ACLU focuses on racial justice, religious liberty, freedom of expression, the rights of children and individuals with disabilities, criminal justice reform, equality for LGBTQIA+ individuals, and reproductive justice.
Guardianship and Advocacy	(815) 987-7657	The Illinois Guardianship and Advocacy Commission is an executive state agency dedicated to protecting the rights and promoting the welfare of individuals with disabilities. It safeguards these rights through legal representation, investigating complaints of rights violations, and offering state guardianship services for Illinois' disabled population.
Hope Fair Housing	(630) 690-6500	HOPE Fair Housing Center is dedicated to expanding housing opportunities for all individuals. Their mission is to ensure that everyone can reside in their preferred community, home, or apartment without facing discrimination based on race, color, religion, national origin, sex, disability, familial status, or other protected characteristics under state or local laws. HOPE achieves this through education, outreach, enforcement, training, and advocacy.

DOMESTICE VIOLENCE & SEXUAL ASSAULT SERVICES		
Organization	Phone	Services
Safe Passage	Crisis Line:	Safe Passage is the domestic violence agency and rape crisis center serving DeKalb
	(815) 756-5228	County, offering 24/7 services including shelter, medical response, counseling, and
	Crisis Text Line:	more.
	(815) 393-1995	
Community Crisis Center	(847) 742-4088	The Community Crisis Center offers a range of services including a 24-hour crisis
	24-Hour Crisis	hotline, temporary shelter, individual and group counseling, medical and legal
	Hotline	assistance, financial support, and more.
	English:	
	(847) 697-2380	
	Espanol:	
	(847) 697-9740	





H.O.P.E. of Ogle County	(815) 562-8890	HOPE of Ogle County provides safety planning, support, shelter, and referrals through a
	24-Hour Crisis	team of compassionate professionals. They empower survivors to build a safe and
	Hotline:	peaceful future while offering assistance and resources for those dealing with the
	(815) 562-8890	effects of abusive relationships.
Mutual Ground	(630) 897-0084	Mutual Ground, based in Aurora, Illinois, serves the Greater Aurora area, Southern Kane
	Domestic	County, and all of Kendall County. They empower clients with education and support to
	Violence Hotline:	make informed choices, offering 24/7 domestic violence assistance including shelter,
	(630) 897-0080	counseling, and referrals.
	Sexual Violence	
	Hotline:	
	(630) 897-8383	
Remedies Renewing Lives	(815) 962-0871	Remedies Renewing Lives offers essential and often lifesaving services to adults
	24 Hour Hotline:	struggling with substance abuse, victims of domestic violence, and their children. They
	(815) 962-6102	aim to break the cycle of abuse and addiction through education and community
		involvement. The organization provides a safe, supportive environment with client-
		centered services designed to promote the healing of individuals and families.

EMERGENCY ASSISTANCE Organization	Phone	Services
American Red Cross	(815) 963-8471	The American Red Cross Illinois Region is dedicated to helping people prevent, prepare for, and respond to natural and human-caused disasters. They achieve this through the swift mobilization of people and resources, as well as offering community, workplace, and school-based training.
Catholic Charities	(312) 655-7700	Families and individuals experiencing economic hardship can rely on the compassionate staff at Catholic Charities for support. They offer emergency financial assistance specifically for rent, mortgage, and utilities.
Community Action Program	(815) 758-8616	Community Action Program (CAP) coordinates crisis relief for DeKalb County residents during natural disasters, large fires, and other emergencies. Their relief efforts may include providing shelter, offering financial assistance, collecting and distributing donations, and more.
St. Vincent DePaul Society	(815) 200-4730	SVDP assists individuals in DeKalb, Sycamore, Cortland, Hinckley, Kirkland, Malta, Lee, Shabbona, and Waterman who are facing financial hardships, regardless of their religious





		affiliation, race, sex, age, or social status. Their support may include rental assistance, clothing, food, and more.
DeKalb Township Assistance	(815) 758-8282	DeKalb Township administers emergency and general assistance programs, providing
		financial support to low-income residents.

ENERGY & UTILITY ASSISTANCE Organization	Phone	Services		
	Note: This is a general list of agencies that may have financial assistance. Assistance varies by year and funding availability. We cannot guarantee that funding is available without talking to an organization directly.			
Catholic Charities USA	(312) 655-7700	Catholic Charities provides some financial assistance for utility bills.		
Community Contacts, Inc.	(847) 697-4400	Community Contacts, Inc. is dedicated to helping low- and moderate-income families achieve and maintain safe and affordable housing. They offer utility bill assistance, weatherization, and housing rehabilitation for eligible households. • Low Income Home Energy Assistance Program (LIHEAP): Provides one-time benefits to help eligible households with heating and electric bills. Benefit amounts are based on income, household size, and heating fuel type.		
St. Vincent DePaul Society	(815) 200-4730	St. Vincent de Paul provides limited financial assistance to individuals facing temporary life crises.		
Community Action Program	(815) 758-8616	Community Action Program's financial assistance programs can assist with housing, utilities, clothing, transportation, and employment.		
Help IL Families	N/A	Help Illinois Families is a portal to quickly connect low-income households to CSBG and LIHEAP organizations in their area.		





FINANCIAL ASSISTANCE Organization	Phone	Services			
_	Note: This is a general list of agencies that may have financial assistance. Assistance varies by year and funding availability. We cannot guarantee that funding is available without talking to an organization directly.				
Catholic Charities USA	(312) 655 7700	Catholic Charities offers emergency shelter, rental assistance, utility support, and other crisis services. They provide financial assistance for individuals at risk of eviction or utility shutoff due to a short-term, one-time crisis.			
St. Vincent DePaul Society	(815) 200-4730	St. Vincent de Paul provides limited financial assistance to individuals facing temporary life crises.			
DeKalb Township	(815) 758-8282	DeKalb Township offers two key programs to support those in need:			
Assistance		 General Assistance: Provides ongoing financial support to individuals experiencing hardship, as long as they remain eligible. Emergency Assistance Program: Offers short-term relief to qualifying individuals who do not meet the eligibility criteria for General Assistance. 			
Community Action Program	(815) 758-8616	Community Action Program's financial assistance programs can assist with housing, utilities, clothing, transportation, and employment.			
Consumer Advocacy Council of DeKalb County	(815) 758-8616	The purpose of the CACDC is to provide one-time financial assistance to individuals with chronic, persistent mental health conditions. This assistance is intended to support the mental health provider or case manager in resolving a presenting concern while providing immediate stabilization. CACDC only accepts funding applications from providers.			

INFORMATION SOURCES	Services
Organization	
Illinois Legal Aid Online	Illinois Legal Aid Online (ILAO) provides crucial support for those who can't afford a lawyer. With ILAO,
	individuals lacking legal representation receive help and hope. Over 3 million people use ILAO's tools annually
	for issues like eviction, debt, food insecurity, domestic abuse, deportation, and divorce.
<u>PATH</u>	PATH's online database is available to anyone looking for basic needs, crisis and mental health services,
	financial assistance, health care, support groups, etc.





Single Mother Assistance	Single Mother Assistance offers resources for single mothers by listing non-profit, government, and private
	organizations that provide support. While SingleMomAssistance.org does not offer direct assistance, it compiles
	and provides access to a directory of resources that may not be easily found online.

LEGAL AID	Phone	Services
Organization		
Illinois Legal Aid Online	Website: https://www.illinoislegalaid.org/	Illinois Legal Aid Online (ILAO) provides crucial support for those who can't afford a lawyer. With ILAO, individuals lacking legal representation receive help and hope. Over 3 million people use ILAO's tools annually for issues like eviction, debt, food insecurity, domestic abuse, deportation, and divorce.
Prairie State Legal Services	(815) 965-2902	Prairie State Legal Services provides free legal assistance to low-income individuals and those age 60 and over who face serious civil legal issues and require help to resolve them.

LGBTQIA+ SUPPORT	Services
Organization	
Youth Outlook	Youth Outlook's Drop-In Centers offer a weekly social space for
(815) 754-5331	LGBTQ+ youth to connect with peers and discuss important
	topics. These centers provide a safe, supportive, and celebratory
	environment for LGBTQ+ individuals aged 12-20.
QORRN: Queer-Oriented Rural Resource Network	QORRN volunteers have dedicated hundreds of hours to
	identifying providers in rural communities, creating an online
	network of resources for LGBTQIA+ individuals.
Dekalb Pride	DeKalb Pride aims to celebrate and connect the LGBTQIA+
	community in DeKalb County, promoting pride and support
	throughout the entire year, not just in June.





SUPPORT GROUPS	Phone	Services
Organization		
Family Service Agency	(815) 758-8616	Family Service Agency provides a variety of counseling services and social-emotional groups to address diverse needs, including individual, group, couple, and family therapy. Their experienced counselors offer a supportive environment for clients to explore challenges and pursue positive change and growth. They are committed to helping individuals and families navigate life's complexities with compassion and expertise.
Life Solutions: Integrative Healing	(779) 201-8006	At Life Solutions, clients receive confidential, research-based psychotherapy services in a warm and comfortable setting. Everyone deserves the opportunity to receive unconditional support from objective experts, and you have the right to discuss your stress and receive help in addressing it.
Safe Passage	Business Line: (815) 756-7930 Crisis Line: (815) 756-5228 Crisis Text Line: (815) 393-1995	Safe Passage offers ongoing support groups for sexual assault and domestic violence survivors, ensuring confidentiality and trust. New clients must contact Safe Passage for a screening and to discuss group expectations. Special topic groups may be available based on client interest. Contact the hotline for more details. Intake is required before joining group counseling.
Adventure Works	(815) 517-0825	Adventure Works provides youth in DeKalb County with group services that address social-emotional and behavioral needs through outdoor activities. Facilitated by trained mental health professionals, these groups offer support and feedback from peers. Costs are based on a sliding scale, and all youth are welcome, regardless of their ability to pay.
Youth Outlook	(815) 754-5331	Youth Outlook offers various support groups for LGBTQIA+ youth and their parents. Thrive is a group for adult parents, caregivers, and extended family members of LGBTQ+ teens and young adults, providing a safe, confidential space for discussion. The Youth Drop-In Centers are weekly meetings where LGBTQ+ youth can connect, discuss important topics, and receive support on issues such as identity, selfesteem, mental and physical health, and healthy relationships. Most groups are for ages 12-20, with some exceptions noted by location.





VETERANS ASSISTANCE	Phone	Services	
Organization			
Veterans Inc.	(800) 482-2565	Veterans Inc. is dedicated to supporting veterans and their families, with a mission to end veteran homelessness. They aim to help veterans regain self-sufficiency by providing holistic support services, including housing, employment and training, case management, food security, health and wellness, and support programs for women, families, and dependent children.	
Military Child Care	(855) 696-2934	The military childcare system is a national model, providing high-quality care tailored to the unique needs of military families, including non-traditional hours and weekends. The Department of Defense (DoD) offers various programs, including on-installation child development and school age centers, family childcare for a home-like environment, and MCCYN fee assistance to make community-based care more affordable.	
Support Over Stigma	(630) 492-0308	Support Over Stigma is a nonprofit dedicated to helping military personnel, veterans, first responders, and their families overcome mental health and service-related challenges. They provide educational and outreach programs, support for homelessness, food, and housing insecurity, peer-to-peer mentorship, military partnerships, and the Steps of Strength initiative.	
Veterans Assistance	(815) 756-8129	The Veterans Assistance Commission of DeKalb County, Illinois Inc., is a county government	
Commission		agency operated by and for veterans. It provides services and financial aid to military veterans and their families residing in DeKalb County. The Commission offers assistance with educational benefits, VA disability compensation, VA pensions, VA burials, VBA healthcare, lost discharges, and state and federal veterans benefits. Services include preparing Department of Veterans Affairs (VA) and Veterans Healthcare Administration (VHA) forms, answering benefit-related questions, helping with additional benefit applications, following up on pending claims, and general assistance.	
Veterans Path to Hope	(815) 321-4673	Veterans Path to Hope provides veterans with resources and referrals for housing, necessities, peer support, food pantries, and more. Their mission is to support veterans in achieving stability and well-being through comprehensive assistance and community connections.	





BUSINESS SERVICES		
Organization	Phone	Services
DeKalb Chamber of Commerce	(815) 756-6306	The DeKalb Chamber supports businesses in the Greater DeKalb region by offering resources, opportunities, and networking avenues. They host a range of programs and community events, including Family Fun Fest, the DeKalb Farmers Market, Leadership Academy, and downtown holiday celebrations. Their community calendar also features local events such as fundraisers, ribbon cuttings, educational opportunities, and sports activities.
DeKalb County Economic Development Corporation	(815) 895-2711	The DeKalb County Economic Development Corporation (DCEDC) aims to foster diversified and sustainable growth in DeKalb County by promoting and creating new opportunities within the region.
DeKalb County Convention and Visitors Bureau	(877) 335-2521	The Convention and Visitors Bureau (CVB) serves as the first point of contact for travelers, residents, tour operators, and event planners. It provides marketing and promotional opportunities for businesses and organizations in DeKalb County, aiming to increase awareness of local events and activities.
Genoa Chamber of Commerce	(815) 784-2212	The mission of the Genoa Area Chamber of Commerce is to promote the growth, image, and development of the business community and the broader Genoa area.
Sandwich Chamber of Commerce	(815) 786-9075	The Sandwich Chamber is dedicated to promoting the health and well-being of Sandwich businesses while preserving the town's natural beauty and character.
Sycamore Chamber of Commerce	(815) 895-3456	The Sycamore Chamber offers a range of programs and opportunities to enhance engagement for residents and businesses in the greater Sycamore area.
Waubonsee Small Business Development Center	(630) 906-4143	SBDC assists small business owners in identifying growth opportunities through planning, promotion, and profitability. It helps new entrepreneurs evaluate the viability of their ideas and guides them through the process of starting and running their businesses. Services are free and provided by experts.

EMPLOYMENT SERVICES Organization	Phone	Services
Community Action Program	(815) 758-8616	Community Action Program (CAP) provides various forms of employment services, including resume support, assistance with locating and applying for jobs, connecting clients with employers, hosting job fairs, and more.





IL. Dept. of Employment Security	(217) 558-0401	The Illinois Department of Employment Security (IDES) aims to serve Illinois workers and employers by utilizing its workforce knowledge to guide policy decisions. Its vision is to foster economic growth and stability in Illinois through vital employment services, actionable labor market information, and the administration of unemployment insurance programs. Additionally, IDES offers employment services to employers and job seekers and provides employment and wage data for public workforce policy development.
Passion Pursuit	(779) 324-4287	Passion Pursuit, a local 501(c)(3) organization, provides job readiness services to DeKalb Township residents pursuing career advancement and employment. Their services include resume and cover letter writing, mock interviews and interview tips, job search resources, remote work preparedness, and periodic workshops.
workNet Batavia	(630) 762-2120	workNet Batavia is a comprehensive workforce system serving as a one-stop center for job seekers and employers. The Career Resource Center offers free access to computers with internet, copiers, and fax machines. Job seekers benefit from high-quality career services, education and training, and supportive services to gain skills for in-demand jobs and maintain employment. Businesses receive assistance in finding skilled workers and support for their current employees, including education and training resources.

VOCATIONAL TRAINING	Phone	Services
Organization		
Community Action Program	(815) 758-8616	Community Action Program offers employment services to support individuals in achieving meaningful work and financial independence. Services include resume support, job application assistance, employer connections, and referrals for expenses like transportation and clothing. They also provide training in job readiness, interview preparation, and workplace etiquette.
Association for Individual	(877) 243-0001	AID Employment Specialists help clients seeking jobs by offering essential skills and guidance
Development (AID)		to ensure a good fit for both employers and clients. They encourage individuals to explore their
		goals and chart their own path to success. Whether finding a job or becoming a volunteer, AID
		aims to support individuals in leading a full and active life.
National Able Network	(312) 994-4200	National Able Network's mission is to make careers happen. They offer personalized career
		support that includes career coaching, specialized training, and direct job market





		connections. Their programs are tailored to assist job seekers from diverse backgrounds, including the unemployed, career changers, military veterans, seniors, and aspiring IT professionals.
Awaken Foundation	N/A	The Awaken Foundation was established to address critical issues in the Rockford community, including generational poverty, violence, and high unemployment rates. They provide high-quality experiences and innovative solutions tailored to the community's needs, leveraging technology to drive meaningful change in a dynamic environment.

FOOD RESOURCES: FREE HOT MEALS Organization	Phone	Services
Cathedral of Praise	(815) 758-6557	1126 S 1 st St, DeKalb, IL 60115 Free hot meals served every other Tuesday
Real Community Meal	(815) 756-6301	2501 N. Annie Glidden Rd. DeKalb, IL 60115 Free hot meal served every 4 th Sunday of the month, 5:30pm to 6:30pm
Voluntary Action Center: Senior Nutrition Program	(815) 758-3932	 1606 Bethany Rd, Sycamore, IL 60178 Congregate meal sites in DeKalb County offer meals to seniors aged 60 and over, their spouses, and others who qualify. These sites provide opportunities for seniors to enjoy a meal, socialize, and engage in activities like bingo, birthday celebrations, holiday gatherings, and community presentations. Meal Sites: Taylor Street Plaza: 507 E Taylor St DeKalb, IL 60115 (815) 758-3932 x236 (Mon, Tues, Thurs, Fri) Club 55 – Family Service Agency – Dekalb: 1915 N 1st St DeKalb, IL 60115 (815) 758-8616 (Wednesday - Must register ahead) Club 55 – Family Service Agency – Malta: 115 3rd St Malta, IL 60150 (815) 758-8616 (Monday & Friday - Must register ahead) Sandwich-VAC Office at Fox Valley Older Adult Services: 1406 Suydam Road Sandwich, IL (815) 787-6219 (Monday-Friday)
Voluntary Action Center: Meals on Wheels	(815) 758-3932 x232	1606 Bethany Rd, Sycamore, IL 60178





		Meals on Wheels delivers nutritious meals to older adults and others who are homebound due to illness, physical or mental impairments, or isolation. Meals are prepared in the Voluntary Action Center's kitchens and delivered throughout DeKalb County during lunchtime.
First United Methodist Church	(815) 756-6301	Offers a summer meal program and monthly Sunday dinners.

FOOD RESOURCES: FOOD		
PANTRIES	Phone	Services, Location, & Requirements
Organization		
My Pantry Express: Northern Illinois	(815) 639-1257	An online food pantry developed and operated by Northern Illinois Food Bank in
Food Bank	(Rockford	collaboration with community partners.
	Location)	Multiple locations, see website for details
Bethlehem Feed My Sheep	(815) 758-3203	1915 N. 1 st St., DeKalb, IL 60115
		Hours: Tuesday 3:00-5:00pm, Thursday 9:30-11:00am
		No proof required. No restrictions on visits.
New Hope Missionary Baptist Church	(815) 756-7706	1201 Twombly Rd., DeKalb, IL 60115
		Hours: Monday 4:00-6:00pm
		There are no residential requirements, and a photo ID is not asked for
Salvation Army	(815) 756-4308	830 Grove St., DeKalb, IL 60115
		Hours: Monday – Friday 9am-12:00pm, Thursday 5pm-6:45pm
UUD Welcome Essentials Pantry	(815) 756-7089	830 N Annie Glidden Rd., DeKalb IL 60115
		Hours: Fourth Thursday of each month 11am- 12pm
Salem Lutheran Church	(815) 895-9171	1145 DeKalb Ave, Sycamore, IL 60178
		Hours: Tuesdays 9:00am-11:45pm, Wednesdays 3:30-6:00pm
United Methodist Church	(815) 895-9113	160 Johnson Ave., Sycamore, IL 60178
		Hours: Monday 12:00-4:00pm, third Monday 12:00-5:00pm
		Must be resident of Sycamore and be able to provide photo ID, two pieces of current
		mail showing your current address, and be willing to supply additional information as
		needed





Dakalh County Community Cordons	(770) 212 0E 42	2200 Pothony Dd. DoVolb, II. 60115
Dekalb County Community Gardens	(779) 212-9543	2280 Bethany Rd, DeKalb, IL 60115
		Hours: Monday-Friday 9:00am-1:00pm
Barb Food Mart	(815) 596-0141	900 E Garden St, DeKalb, IL 60115
		Hours: Thursdays 4:30-6:00pm
		Only requirement is that you have a student in the DeKalb School District, D428
Spartan Food Pantry	(815) 899-8199	520 N. Maple Street, Sycamore, IL 60178
		Hours: Every other Wednesday from 4:30-6:00pm
		Open to families of Sycamore School District students only and Photo ID is required.
NIU Huskie Student Food Pantry	(815) 753-8300	Chick Evans Field House – 1050 Lucinda Avenue, DeKalb, IL 60115
-		Hours: Wednesdays & Thursdays 4:00-6:00pm
		Must be a current NIU student and needs NIU ID and Student #
Kirkland Food Pantry	(815) 522-3886	First Lutheran Church – 510 W South St, Kirkland, IL 60146
-		Hours: Tuesdays 12:00-2:00pm
		For residents of Kirkland and the surrounding area who need assistance providing
		food for their household are encouraged to visit the pantry
Hinckley Area Food Pantry	(815) 286-7275	190 W Lincoln Hwy, Waterman, IL 60556
		Please bring a photo ID and two forms of proof of residency like a utility bill,
		insurance card, or rent/mortgage statement
Our Sharing Pantry	(815) 498-3667	235 S. Green St, Somonauk, IL 60552
		Hours: Thursdays 8:30-10:30am, every 3 rd Monday of each month 4:00-6:00pm
		A photo ID is all that is required
Five Loaves and Two Fish	(877) 786-4822	235 E Lundy Ln, Leland, IL 60531
		Hours: 2 nd Saturday 9:00-11:00am
The Store at Harvest Chapel	(815) 786-8669	725 S. County Line Rd, Sandwich, IL 60548
		Hours: Every 2 nd & 4 th Saturday 9:00-11:00am
Cornerstone Church	(815) 786-6300	17347 Pratt Rd., Sandwich, IL 60548
		Hours: Every 1 st Tuesday of each month, opens at 12:30pm
		Doors open to anyone living at a Sandwich, Somonauk, Plano, or Sheridan address. A
		picture ID and proof of residence, (for example, a utility bill) is necessary each time
		you come to the pantry.





PUBLIC ASSISTANCE Organization	Phone	Services
SNAP/Link: IL Dept. of Human Services	(815) 895-8667	1629 Afton Rd, Sycamore, IL 60178 Hours: Monday-Friday 8:30am to 5:00pm Eligibility requirements based upon DHS standards
Women, Infants, & Children (WIC)	(815) 748-2402	2550 N Annie Glidden Rd, DeKalb, IL 60115 Nutritional program for pregnant women and children under the age of five

ADOPTION & FOSTER CARE Organization	Phone	Services
Department of Children & Family Services	(815) 787-5300	Adoption & Guardianship: DCFS helps children in care find permanent families through adoption or legal guardianship. Adoption is pursued when it's in the child's best interest, while guardianship offers another route for forming lasting family bonds. The agency provides information and support for families considering these options. Foster Care: Thousands of foster families in Illinois offer temporary homes to children in DCFS care. The goal is to reunite children with their birth families, and nearly half are successfully reunified within 12 months. When reunification isn't possible, many foster families choose to adopt the children they have cared for.
Catholic Charities USA	(321) 655-7700	Post-Adoption: Catholic Charities offers support to families after adoption, including access to childcare, support groups, counseling, and guardianship preservation services.
Brightpoint	(815) 962-1043	Foster Care: Brightpoint finds suitable homes for children when their families are unable to care for them, with caregivers providing tailored care. They offer case management services to DCFS-involved families and ensure youth in care receive services based on their individual needs.
Lutheran Social Services of Illinois (LSSI)	(815) 969-8836	Therapeutic Foster Care: Offered by LSSI in Aurora, Chicago, and Rockford, this program places children with severe trauma and emotional/behavioral needs into family treatment homes. It provides intensive, evidence-based support to help these children thrive in a nurturing family environment.





CHILD ABUSE Organization	Phone	Services
CASA DeKalb County	(815) 895-2052	CASA DeKalb County acts as the eyes and ears for the Judge and the voice for the child in court. CASA Advocates gather information through visits and interviews, providing written reports that give the Judge a comprehensive view of the child's situation to aid in informed decision-making.
Children's Advocacy Center	(815) 758-8616	CAC serves as a neutral hub for coordinating services and providing child-sensitive support to children and their non-offending family members. Their services include forensic interviews, child abuse prevention education, caregiver and family support, trauma assessments, counseling referrals, court support, and medical evaluations. They also operates DeKalb County's 24/7 runaway and lockout crisis hotline for youth ages 11 to 17.
Department of Children & Family Services	(815) 787-5300	Illinois DCFS is dedicated to protecting children reported as abused or neglected while enhancing their families' ability to safely care for them. The agency ensures the wellbeing of children in its care and aims to place them with suitable, permanent families as swiftly as possible when returning home is not safe. 24/7 Hotline to Report Abuse and Neglect: (800) 252-2873

CHILDCARE		
Organization	Phone	Services & Hours
4-C: Community Coordinated Childcare	(815) 758-8149	Services: Helps with finding and paying for childcare, provides family support,
		assists with obtaining an in-home childcare license, offers nutrition support for
		providers, and provides financial assistance for childcare.
NIU Child Development and Family	(815) 753-8502	CDFC: Provides high-quality childcare for community members, NIU students,
<u>Center</u>		and NIU faculty/staff.
		Ages: Infants, toddlers, and pre-school age
Children's Learning Center	(815) 756-3506	CLC: A nonprofit offering high-quality childcare and early education to children
		in the DeKalb area.
		Ages: Infants through twelve years





Two Rivers Head Start	(815) 748-3713	Head Start: Promotes kindergarten readiness for children from income-eligible
		families in DeKalb County and surrounding areas.
		Ages: Three to five
Kishwaukee Family YMCA	(815) 756-9577	YMCA offers a range of childcare programs for various ages, including Tadpoles
		(2 years old), Leap Frog & Caterpillar (3-4 years old), Butterflies (4-5 years old),
		Before and After School Care (K-5th Grade), No School, No Problem (K-8th
		Grade), and Summer Camp (K-5th & 6th-8th).
Daycare Provider Lookup	(877) 746-0829	Use this DCFS search engine to locate all currently licensed daycare facilities.
		Only providers who are currently licensed with DCFS will appear in the search
		results.

PARENTING EDUCATION Organization	Phone	Services
Family Service Agency	(815) 758-8616	Active Parenting: This program aims to strengthen parenting skills and prevent child risk-taking behaviors, including drug use, violence, and early sexual activity. It emphasizes developing communication, problem-solving, discipline, family enrichment, and encouragement skills. This program is offered in English and Spanish.
About Family Enrichment	(815) 758-8149	Family Enrichment Program (FEP) supports DeKalb County parents of children from birth to age three by providing resources and activities to aid in their child's development and at-home learning. The program is free and aims to empower parents as their child's first teacher, fostering successful lifelong learning.
<u>Brightpoint</u>	(312) 424-0200	Brightpoint focuses on families and children, emphasizing prevention and using data-driven, research-based solutions for long-term positive outcomes. Their family support programs include Parents Care & Share peer support groups, a Family Visitation Center, emergency and court-related child care, and coaching services. Their Doula Program offers in-home coaching on pregnancy, labor, delivery, and postpartum care.
Illinois Department of Healthcare and Family Services	(800) 447-4278	The Division of Child Support Services provides services to custodial and noncustodial parents by establishing paternity as well as establishing, enforcing and modifying child-support obligations to strengthen families emotionally and financially. Child support services are available to all families, regardless of income, and to either parent.





Department of Children and	(815) 787-5300	The Intact Family Program supports at-risk families after a child abuse or neglect
Family Services: Intact Family		investigation. Its goals are to ensure the safety and healthy development of children,
<u>Services Program</u>		keep families together, address risk factors, and prevent out-of-home placements.
Regional Office of Education	(815) 217-0460	The DeKalb County Regional Office of Education is dedicated to high-quality services for local communities and stakeholders. They ensure school personnel have the necessary resources, collaborate with the Illinois State Board of Education for safe and effective schools, and fulfill their statutory duties to provide the best educational opportunities for families.
We Care Pregnancy Clinic	(815) 748-4242	We Care Pregnancy Clinic supports individuals by addressing parenting concerns and providing necessary resources. They offer free parenting education and resources, including their "Earn While You Learn" program, which allows participants to earn credits for maternity and baby items.

PREGNANCY	Phone	Services
Organization		
Planned Parenthood Aurora	(630) 585-0500	Planned Parenthood is one of the nation's leading providers of high-quality,
		affordable health care, and the nation's largest provider of sex education.
		With or without insurance, you can always come for your health care.
<u>Brightpoint</u>	(312) 424-0200	Brightpoint Doula Program offers in-home coaching and persistent outreach
		to support parents with pregnancy, labor, delivery, and postpartum care.
We Care Pregnancy Clinic	(815) 748-4242	Facing an unplanned pregnancy can be overwhelming. We offer no-cost,
		confidential services to support you through this time. Our services include
		pregnancy tests, ultrasound confirmation, and information on abortion,
		parenting, and adoption. We provide support with abortion information,
		adoption agency referrals and information, maternity and infant supplies,
		medical referrals, parenting education, post-abortion support, and support
		for men. Onsite ultrasounds are available to confirm a viable pregnancy.
		*Ultrasounds are used to confirm the presence of a viable, uterine
		pregnancy and are not used for determining gender or diagnosing
		abnormalities. Eligibility criteria apply.
DeKalb County Health Department	(815) 758-6673	The Family Planning Program at the Health Department ensures access to
		essential sexual health services for low-income and uninsured individuals.
		Services include affordable sexual health exams, birth control methods,





		STD testing and treatment, pregnancy testing, and counseling for health and wellness.
WIC (Women, Infant and Children)	(815) 748-2490	WIC is a nutrition program supporting low-income women who are pregnant, recently gave birth, or are breastfeeding, as well as children up to age five. It provides nutritious foods, nutrition education, breastfeeding support, and referrals to other community services.

YOUTH PROGRAMS	Phone	Services
Organization		
Kishwaukee Family YMCA	(815) 756-9577	The Kishwaukee Family YMCA offers youth programs such as a Before and After School Program, Youth Fitness Orientations, and Youth Sports. These initiatives aim to support the growth and well-being of young people in the community.
Salvation Army	(815) 756-4308	The Salvation Army offers various youth programs, including After-School Programs, Dance, Art and Music Programs, Homework Assistance and Counseling, Kroc Community Centers, Sports, Clubs, and Extracurricular Activities, and Summer Camps for Kids.
Family Service Agency: School- Based & Youth Programming (SBYP)	(815) 758-8616	FSA's School-Based Services & Youth Programming aims to implement mental health and Social Emotional Learning (SEL) services in schools by creating an environment that promotes emotional well-being and academic success. Facilitating SEL sessions provides mental health resources while addressing diverse student needs, reducing mental health stigmas, and fostering resilience, empathy, and self-awareness to ensure every student has the support to thrive.
Building Leaders Advocacy for Change	(815) 324-7424	From tutoring to Teen Talks, B.L.A.C., Inc. equips youth aged 10 to 18 for leadership and community service. Critical thinking is fostered through STEM camps and creative arts. High-achieving students benefit from scholarships for study abroad and college expenses. Combined with educational and recreational outings, B.L.A.C., Inc.'s programs empower youth to achieve their goals, made possible by supporters like you.

COLLEGES & UNIVERSITIES		
Organization	Location	Overview & Specialty Programs





Northern Illinois University	DeKalb	NIU, a public university with its main campus in DeKalb and satellite centers in Chicago, Naperville, Rockford, and Oregon, IL, offers over 60 undergraduate majors, 70 minors, 9 preprofessional programs, 79 graduate programs, and 24 doctoral degrees. NIU is renowned for its programs in business, engineering, nursing, visual and performing arts, education, and law. Several residence halls in DeKalb and numerous rental properties in the surrounding area cater to student life.
Kishwaukee College	Malta	Kishwaukee College, a fully accredited and affordable community college near DeKalb, offers a range of academic programs, including agriculture, finance, education, IT, manufacturing, and nursing. The college also provides adult education opportunities, such as GED, CDL, and ESL courses.
Waubonsee Community College	Sugar Grove	Waubonsee Community College, a fully accredited and affordable college serving DeKalb County, offers various educational programs, including business, health sciences, manufacturing, and science. Adult education programs are also available, including GED, ESL, and ELA courses.

RECREATION	Phone	Services
Organization		
Family Service Agency: Club 55	(815) 758-8616	Dekalb: 1915 N. 1st Street DeKalb, IL 60115
		Sycamore: 480 Airport Rd., Sycamore, IL 60178
		Malta: 115 S. 3 rd Street, Malta, IL 60150
		Hinckley: 212 W. Woodlawn Rd., Hinckley, IL 60520
		Club 55 supports community seniors in maintaining physical, emotional, and
		social wellness, promoting independence. Programs include socialization,
		fitness programs, nutrition and meal services, outings, card games,
		gardening, bingo, book club, woodcarving, and crafting.
Kish Kids Outside	Email	Kish Kids Outside is a dedicated group of advocates fostering community
	kishkidsoutside@gmail.com	well-being by providing resources and opportunities to connect with nature.
Kishwaukee Valley Wanderers	(815) 761-4660	Kishwaukee Valley Wanderers is a group promoting fun, fitness, family, and
		friendship in Genoa and Kingston.
DeKalb County Forest Preserve	(815) 895-7191	The DeKalb County Forest Preserve District's mission is to acquire land to
		preserve, protect, restore, and maintain its natural flora, fauna, and beauty.
		This is done to provide educational and recreational opportunities for citizens.





DeKalb Park District	(815) 758-6663	The DeKalb Park District offers a variety of recreational facilities, including outdoor parks, fishing spots, basketball courts, golf courses, dog parks, baseball fields, skate parks, and walking trails. Winter activities feature a sled hill and ice skating. The district also maintains the Ellwood House Museum, Haish Gym, Hopkins Pool, and the Sports and Recreation Center.
Sycamore Park District	(815) 895-3365	The Sycamore Park District features a sled hill, outdoor amphitheater, splash pad, open gym, community center, and several parks with walking trails, sports fields, bike paths, and fishing. Spaces are also available for rent for gatherings and celebrations.
Shabbona Lake State Park	(815) 824-2106	Shabbona Lake State Park offers 1,550 acres of natural beauty with opportunities for fishing, camping, hiking, hunting, and winter sports.

COUNSELING & PSYCHIATRIC		
SERVICES	Phone	Services
Organization		
FSA Center for Counseling	(815) 758-8616	FSA specializes in trauma counseling but provides services to individuals, couples, families, teenagers, and children of all ages for all reasons. Counseling is available in-person, virtually, in-home, and in schools. Most forms of insurance are accepted, including Medicaid and Medicare. Sliding scale payment options are available for those without insurance.
Association for Individual Development	(815) 517-0825	Behavioral Health Outpatient Children's Program – Aurora Case Management – Aurora, DeKalb, McHenry Individual Therapy – Aurora, DeKalb, McHenry Group Therapy – Aurora, McHenry Telehealth Services – McHenry, Kane, Kendall, DeKalb County Psychiatric Services – Aurora and Telehealth Residential Mental Health Services – Aurora
Adventure Works	(815) 787-7683	AW provides group, individual, and family therapy to support social-emotional and behavioral growth in an outdoor, therapeutic setting. Costs are based on a sliding scale.
Ben Gordon Center & Living Room	(815) 756-4875	Ben Gordon Center, part of Northwestern Medicine, offers counseling services for a range of mental health concerns. The Living Room is open 24/7 for individuals 18 and





		alder facing even whelming life sixey metanage mental health issues as a whatever
		older facing overwhelming life circumstances, mental health issues, or substance
		abuse. It provides free, no-appointment-needed access to Peer Support Specialists
		for talking, meditating, relaxing, safety planning, and finding resources.
Braden Counseling Center	(815) 787-9000	Braden offers individual, family, marriage, couples, and substance abuse
		counseling. Additional services include DUI evaluations, Smart Recovery,
		Partner Abuse Intervention Program (PAIP), and child psychological evaluations.
Northwestern Behavioral Health Services	(815) 748-8334	Services include behavioral health, psychiatry, evaluation for outpatient mental
		health treatment, pediatric psychological testing services, intensive outpatient
		treatment program (IOP), partial hospitalization program (PHP), and individual,
		group, and family therapy.
NIU Counseling & Consultation Services	(815) 753-1206	Provides comprehensive mental health support to students enrolled at NIU.
NIU Couple & Family Therapy Clinic	(815) 753-1684	Provides affordable mental health services to NIU and the community. Working
		with individuals, couples, families, roommates, and friends.
NIU Psychological Services Center	(815) 753-0591	The NIU Psychological Services Center offers a comprehensive range of
		outpatient psychological services, including psychological testing and
		diagnostic interviews. They provide individual, couple, family, and group
		therapy, as well as parent education and play-based therapy for children.
		Additionally, they offer relaxation training, biofeedback, and other methods for
		managing stress and physical pain.
DUI & Behavioral Health Counseling	(815) 895-9000	Provides DUI Evaluations, DUI counseling, individual counseling, group
Services		counseling, and anger management counseling.
LivingRite, Center of Behavioral Health	(779) 777-7335	LivingRite provides a comprehensive, collaborative approach to care with a
		focus on empirically validated treatment methods. Their team offers psychiatry,
		medication management, evaluations, counseling, and more, ensuring high-
		quality care tailored to a wide range of needs.
OakHeart Center for Counseling	(779) 201-6440	OakHeart provides high-quality outpatient mental health treatment for a variety
Mediation & Consultation	, ,	of issues, diagnoses, and symptoms. Their clinicians are highly trained in their
		specialties and adhere to the highest standards of competence.
Rosecrance	(888) 928-0212	Rosecrance is a private, not-for-profit organization dedicated to creating
		supportive, hopeful environments that foster healing. They offer
		comprehensive, nationally accredited, evidence-based addiction and mental
		health treatment for children, teens, young adults, and adults, aiming to provide
		the best opportunity for lasting recovery.
	1	





MEDICAL HEALTH SERVICES Organization	Address	Services
Northwestern Medicine Kishwaukee Hospital	1 Kish Hospital Drive DeKalb, IL 60115	Kishwaukee Hospital is a short-term, acute-care community hospital with a 24-hour Emergency Department. Its departments include Diagnostic Imaging, Endocrinology and Metabolism, Emergency, Joint Center, Labor and Delivery, and Occupational Health.
Kindred Hospital (Sycamore)	225 Edward Street Sycamore, IL 60178	Kindred is a long-term, acute-care hospital providing in-depth care for extended recovery periods. They offer various types of care, including Advanced Wound Care, Cardiac Care, Comprehensive Care Recovery, IV Drug and Nutrition Therapy, Major Surgery Recovery, Organ Transplant Care, Post-Trauma Care, Prolonged Mechanical Ventilation, Pulmonary and Respiratory Care, and treatment for Traumatic Brain Injury and Stroke.
Northwestern Medicine Valley West Hospital	1302 N Main Street Sandwich, IL 60548	Valley West Hospital is a short-term, critical-access community hospital with a 24-hour Emergency Department. As of September 1, 2022, labor and delivery services have been suspended. Departments include Cardiovascular, Emergency Medicine, Imaging Services, Neurosciences, Occupational Health, Orthopedics, and Rehabilitation Services.
Northwestern Medicine Immediate Care	1850 Gateway Drive Sycamore, IL 60178	Immediate Care provides treatment for minor illnesses such as colds, flu, and sore throats, as well as minor injuries like cuts, animal bites, and burns. They also address skin irritations and rashes.
Physicians Immediate Care	2496 DeKalb Avenue Sycamore, IL 60178	Physicians Immediate Care offers a comprehensive range of services, including treatment for injuries and illnesses, pediatric urgent care, immunizations, x-rays and diagnostics, COVID testing, immigration medical exams, physical therapy, blood work, and physicals.
OSF OnCall Urgent Care	661 South Peace Road Suite 101 Sycamore, IL 60178	OSF OnCall provides a range of services, including treatment for allergies, colds, flu, back pain, earaches, headaches, minor burns or bruises, minor fractures, sprains and strains, and urinary tract infections. They also offer flu shots, occupational health services, school and sports physicals, and more.
Greater Family Health	165 East Plank Road Sycamore, IL 60178	Greater Family Health offers a range of services, including primary and pediatric care. They also provide dental and mental health services, ensuring comprehensive care for patients of all ages. Additionally, they accept Medicaid.





SUBSTANCE ABUSE SERVICES		
Organization	Phone	Services
DUI Counseling & Behavioral	(815) 895-9000	DUI Counseling and Behavioral Health Services focuses on empowering, educating, and
<u>Health Services</u>		inspiring individuals to embrace change. Their mission is to raise awareness about the
		underlying causes of substance abuse and other problematic behaviors, promoting a
		deeper understanding and self-awareness. Services include DUI evaluations, behavioral
		health support, individual sessions, and counseling.
Braden Counseling Center	(815) 787-9000	At Braden Counseling Center, they specialize in supporting individuals, couples, and
		families through difficult times. They are a leading provider of quality outpatient programs
		designed to address substance abuse, chemical dependency, and other issues affecting
		mental health and overall well-being.
Narcotics Anonymous	(800) 861-9372	They offer the most extensive and up-to-date directory of Narcotics Anonymous meetings
		across the United States. Their site features a 24/7 confidential helpline and a
		comprehensive list of local NA meetings, ensuring that no one has to struggle alone.
<u>Rosecrance</u>	(888) 928-0212	Rosecrance is a private, not-for-profit organization dedicated to creating supportive,
		hopeful environments that foster healing. They offer comprehensive, nationally
		accredited, evidence-based addiction and mental health treatment for children, teens,
		young adults, and adults, aiming to provide the best opportunity for lasting recovery.
DeKalb Area Alano Club	(815) 758-8019	Dedicated to providing a safe, private, and inclusive meeting space for 12 step recover
		meetings.

REHABILITATION SERVICES		
Organization	Phone	Services & Location
DeKalb County Illinois Rehab	(815) 758-2477	2600 N. Annie Glidden Road, DeKalb, IL 60115
& Nursing Center		DeKalb County Illinois Rehab and Nursing Center provides a range of rehabilitative and nursing services. It offers comprehensive care for residents needing short-term rehabilitation, long-term care, and various support services to aid in recovery and improve quality of life.
DHS Department of	(815) 758-2471	1330 Oakwood Ave, DeKalb, IL 60115
Rehabilitation Services (DRS)		The Illinois Department of Human Services, Division of Rehabilitation Services (DRS), is the state's primary agency for supporting individuals with disabilities. DRS collaborates with people with disabilities and their families to help them make informed choices and achieve





		full community participation through opportunities in employment, education, and independent living.
Northern Rehab Physical	(815) 756-8524	3266 Sycamore Rd., DeKalb, IL 60115
Therapy Specialists		Northern Rehab Physical Therapy Specialists is a physical therapist-owned private practice offering high-quality, cost-effective physical therapy treatment and education. They are committed to supporting organizations and programs that advance their profession and enhance the well-being of the community they serve.

HOMELESS SHELTERS	Phone	Services
Organization		
Hope Haven	(815) 758-5765	1145 Rushmoore Dr, DeKalb, IL 60115 Hope Haven operates year-round, providing food, shelter, and supportive services for individuals and families in DeKalb County who need emergency assistance. They offer breakfast and sack lunches daily, with dinner delivered by local churches and organizations. Case managers work with residents to create individualized "plans of action" to help them transition to permanent housing, increase income, apply for benefits, minimize shelter stay, and reduce homelessness recidivism.
PADS of Elgin	(847) 608-9744	1730 Berkley St, Elgin, IL 60123 Public Action to Deliver Shelter (PADS) of Elgin offers safe shelter, support services, and advocacy for individuals and families experiencing homelessness in Elgin Township, Hanover Township, Dundee Township, and Rutland Township.

HOUSING ASSISTANCE	Phone	Services
Organization		
Community Contacts, Inc.	LIHEAP: (847) 697-4400	151 West Lincoln Highway, Suite E DeKalb, IL 60115-3372
	Weatherization &	The Illinois Home Weatherization Assistance Program, offered by
	Housing: (847) 697-8800	Community Contacts, Inc., serves homeowners and renters in Kane
		and DeKalb Counties. They provide free weatherization services,
		including air sealing, insulation, weather-stripping, LED lightbulbs, and
		furnace repairs. The Housing Rehabilitation Program offers grants and
		low-interest loans for home improvements. Community Contacts, Inc.





		manages assessments, inspections, contractor supervision, and
		paperwork.
Habitat faullum anitu	(015) 001 5241	' '
Habitat for Humanity	(815) 991-5341	308 W State St Suite 302, Sycamore, IL 60178
		Habitat for Humanity of DeKalb County collaborates with local families
		facing challenges in securing affordable housing. Homeowners partner
		with Habitat to build homes that offer strength, stability, and
		independence. They pay an affordable mortgage, receive financial
		education, and work alongside volunteers to build or improve their
		homes.
Hope Haven	(815) 758-5765	1145 Rushmoore Dr, DeKalb, IL 60115
		Hope Haven provides a range of programs to support individuals and
		families facing homelessness. Their Emergency Shelter Program offers
		food, shelter, and support year-round in DeKalb County. Case
		managers assist with transitioning to permanent housing, increasing
		income, and applying for benefits. The Rapid Re-Housing program
		helps families and individuals quickly move to permanent housing with
		ongoing case management support. The Homeless Prevention Program
		offers emergency rent assistance, security deposits, and financial aid
		to prevent eviction and foreclosure. Dresser Court is a subsidized
		apartment complex offering permanent housing and intensive support
		for people with disabilities and chronic homelessness. Housing First
		provides subsidized housing to twelve individuals with chronic
		homelessness and mental illness, with shared living spaces.
Housing Authority of the County of	(815) 758-2692	310 N 6 th St, DeKalb, IL 60115
DeKalb	, ,	The mission of the Housing Authority is to positively impact low-
		income individuals by providing affordable housing. They administer
		four federal programs: the Housing Choice Voucher Program (tenant-
		based assistance), the Low-Income Public Housing Program (unit-
		based assistance), the Shelter Plus Care Program (for chronically
		homeless and those with serious mental illness), and Multi-Family
		Programs (unit-based assistance).
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SENIOR SERVICES: HOUSING	Phone	Services
Organization		
DeKalb County Illinois Rehab &	(815) 758-2477	2600 N Annie Glidden Rd, DeKalb, IL 60115
Nursing Center		DeKalb County Rehab and Nursing Center specializes in short- and long-term nursing and rehabilitative services. Licensed by the Illinois Department of Public Health and certified for Medicare and Medicaid, they provide a secure environment for residents. The center includes a secured Dementia Care Unit with a gated courtyard and wetlands view, specializing in care for individuals with Alzheimer's disease and related dementias.
Heritage Woods	(815) 787-6500	2626 N Annie Glidden Rd, DeKalb, IL 60115
		At Heritage Woods, residents enjoy a friendly community and an active lifestyle, with a
		focus on maintaining health, wellness, dignity, and independence. The community
		emphasizes lifestyle and fun, while the attentive staff is always available to assist with
		activities that may no longer be safe to do independently.
Oak Crest DeKalb Area	(815) 756-8461	2944 Greenwood Acres Drive, DeKalb, IL 60115
Retirement Center		Oak Crest is dedicated to offering senior adults comprehensive physical and social
		services, aiming to create a quality of life that emphasizes independence and security.
Pine Acres Rehab & Living Center	(815) 758-8151	1212 S 2 nd St, DeKalb, IL 60115
Grand Victorian of Sycamore	(815) 895-1900	1440 Somonauk St, Sycamore, IL 60178
		At Grand Victorian, residents benefit from a friendly community and an active lifestyle,
		with a focus on maintaining health, wellness, dignity, and independence. The
		community emphasizes lifestyle and enjoyment, while the attentive staff is always
		ready to assist with activities that may no longer be safely managed independently.
Sycamore Meadows Senior Living	(815) 899-9450	1705 Longwood Dr, Sycamore, IL 60178
Barb City Manor	(815) 756-8444	680 Haish Blvd, DeKalb, IL 60115
		Offering a retirement home for low to moderate income adults 62 and older.

SENIOR SERVICES: HOME CARE	Phone	Services
Organization		
Home Instead Senior Care	(815) 860-4567	2585 Sycamore Rd., DeKalb, IL 60115
		Home Instead offers in-home care services to support individuals at any stage of aging.
		They work with families to create personalized care plans that meet specific needs.





		Their expert care helps people live well in their homes for years to come. Services
		include personal care, Alzheimer's and dementia care, hospice support, chronic illness
		care, home help, transportation, and companionship.
<u>Visiting Angels</u>	(815) 895-0200	3266 Resource Pkwy, DeKalb, IL 60115
		Visiting Angels provides non-medical home care services for elderly and disabled
		individuals who wish to live independently at home. They offer support in the comfort of
		your own residence.
Help at Home	(815) 748-0333	1790 Sycamore Rd, Unit 3, DeKalb, IL 60115
		Help at Home offers quality care from compassionate professionals right in your own
		home. Their expert caregivers ensure that life runs smoothly, providing trusted
		assistance for both medical and non-medical needs. They integrate healthcare services
		into personalized care plans, making daily care more convenient and comfortable.

SENIOR SERVICES: OTHER	Phone	Services
Organization		
Family Service Agency: Club 55	(815) 758-8616	Dekalb: 1915 N. 1 st Street DeKalb, IL 60115
		Sycamore: 480 Airport Rd., Sycamore, IL 60178
		Malta: 115 S. 3 rd Street, Malta, IL 60150
		Hinckley: 212 W. Woodlawn Rd., Hinckley, IL 60520
		Club 55 supports community seniors in maintaining physical, emotional, and social
		wellness, promoting independence. Programs include socialization, fitness programs,
		nutrition and meal services, outings, card games, gardening, bingo, book club,
		woodcarving, and crafting.
Elder Care Services	(815) 758-6550	1701 E Lincoln Hwy, DeKalb, IL 60115
		Elder Care Services connects older adults and adults with disabilities to essential
		services. They assist those aged 60 and older, as well as individuals aged 18-59 with
		disabilities. Their compassionate, trained, and licensed team offers education and
		coordination of services to older and vulnerable adults in DeKalb County, along with their
		caregivers and family members. Services are confidential and free. If staying in one's own
		home becomes unfeasible, their team provides resources and support for transitioning to
		a higher level of care.
Fox Valley Older Adults	(815) 786-9404	1406 Suydam Rd, Sandwich, IL 60548





		Fox Valley Community Services supports seniors in aging positively and creatively by offering a variety of programs and services. Their goal is to enhance independent living, dignity, self-respect, and community engagement. At Fox Valley, you are in charge of your journey, with support provided to belo you achieve your goals.
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LEGISLATORS	Services
Organization	
DeKalb County Illinois: Elected Officials	Find elected officials in your community.

CLOTHING		
Organization	Phone	Services
Country Store Thrift Shop	(815) 756-2378	This is a low-cost thrift shop run entirely by a dedicated team of volunteers. All donations and their proceeds benefit Family Service Agency. <i>This shop does not have baby or children's clothing</i> .
Open Closet	(815) 758-1388	Open Closet has a wide variety of free items, including men, women, children, plus-size, and maternity clothing, stuffed animals, purses, socks, and more. This is located within DeKalb Adventist Church.
Kid Stuff	(815) 787-7683	Offering quality maternity and children's resale items, including clothing, toys, baby equipment, furniture, and more, in the DeKalb area.
Salvation Army DeKalb	(815) 758-3814	1814 Sycamore Road, DeKalb, IL 60115
Goodwill of DeKalb	(815) 756-4200	1037 S Annie Glidden Rd, DeKalb, IL 60115
NICE Center Lee, IL	(815) 756-5610	346 S County Line Rd, Lee, IL 60530 Saturdays 8:00am - 11:00am
Once Upon a Child Elgin	(847) 468-0817	250 S Randall Rd, Elgin, IL 60124
Plato's Closet Batavia	(630) 761-1700	69 N Randall Rd, Batavia, IL 60510

HOLIDAY ASSISTANCE	Phone	Services
Organization		





Goodfellows	(815) 981-9285	Goodfellows of DeKalb/Sycamore is a registered 501(c)3 local organization that provides gifts to children in need each Christmas. Over 98% of all funds raised is spent on gifts for the children in Sycamore and DeKalb.
Salvation Army	(815) 756-4308	Angel Tree Program: The Salvation Army Angel Tree program allows donors to purchase gifts and clothes for families in need, making their holiday brighter. Coat & Winter Warmth Drives: They collect new or gently used coats and winter gear for families in need. Holiday Meals: The Salvation Army provides Thanksgiving and Christmas meals for families unable to create a special meal themselves.
Toys for Tots DeKalb	(815) 909-4059	The mission of the U.S. Marine Corps Reserve Toys for Tots Program is to collect new, unwrapped toys during October, November, and December each year, and distribute those toys as Christmas gifts to needy children in the community in which the campaign is conducted.

TAX INFORMATION	Phone	Services
Organization		
DeKalb County Illinois	(815) 895-7112	As Collector, the Office prepares bills and receipts for the
Treasurer/Collector	Helpline: (815) 895-7337	collection of real estate taxes, drainage taxes, and mobile home taxes within the county. The County Treasurer has the responsibility to receive, invest and distribute the revenue and public monies of the County.
COMPASS	Help Using Site: (815) 899-0702 Tax Related Questions: (815) 895-7112 Assessment related questions or address changes: (815) 895-7120	Welcome to DeKalb County Government's custom web-based application that provides the ability to view property tax, assessment, zoning, voting and map data. The information is updated as soon as possible after changes are made to County data, and is available 24 hours a day, 7 days a week.

TRANSPORTATION	Phone	Services
Organization		





<u>Paratransit</u>	Route Questions for Fixed Route:	The City of DeKalb's ADA paratransit and non-emergency medical
	(815) 758-6900	transportation (NEMT) services are a shared ride, door-to-door transportation
	Service Questions : (815) 420-5500	program utilizing specialized vehicles.
Voluntary Action Center	(815) 758-3932	VAC's mission is to serve the transportation needs of our community both
	Sandwich: (815) 786-9591	efficiently and courteously with transportation services ranging from public
		buses, rides to medical appointments, prearranged dial-a-ride services, and
		rides for the elderly and disables. VAC's transportation services affect almost
		every family in our community.

FSA Partner Organizations & Sponsors

Kishwaukee United Way DeKalb Township IDEAL Industries OC Creative DeKalb County Community Mental Health Board
Sycamore Township
Sundog IT
DeKalb County Community Foundation

Northwestern Medicine Sandwich Township The Suter Company Northern Illinois University City of DeKalb The Country Store Project Seth CASA DeKalb County



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